

Name:

Date:

1. What is the quality improvement issue you identified in the 5 Why's exercise?

2. Tell a true story about a patient that illustrates the problem and its impact.

Do not use real names or identifying descriptions.

3. Why is this important to you?

4. What is the root cause of the problem from your 5 Whys exercise?

5. List two ideas you have brainstormed for fixing the problem.

A.

B.

6. Ask the team for their thoughts and ideas for next steps. List the team's suggestions below:

A.

B.

7. Practice your presentation with your quality improvement partner.

How many minutes did it take?

Remember to keep it as succinct as possible to hold the team's interest